



# FREQUENTLY ASKED QUESTIONS

## INTERNATIONAL STUDENTS

### 1. How many students are coming to Adelaide and from which countries?

In 2009 almost 34,000 international students studied in Adelaide.

In 2009 Adelaide's international student numbers jumped by 20.7 per cent, compared to a national rise of 16.8 per cent.

Country	2009
China	11,970
India	6,988
Malaysia	2,482
South Korea	1,768
Viet Nam	1,349
Hong Kong	1,186
Japan	784
Saudi Arabia	693
Singapore	530
Nepal	491
All other countries	5,490
<b>TOTAL</b>	<b>33,731</b>

### 2. What type of education sector do international students attend?

The majority of the international students come to Adelaide for their higher education. Increasing numbers of international students are coming to Adelaide to go to primary or high school.

South Australia now has 5.3% of the total number of all overseas students (including all types of education) in Australia.

South Australia now has 10.1% of overseas school students in Australia.

Higher Education (Onshore)	13,511
Vocational Education	8,919
Schools	2,767
ELICOS	6,253
Foundation / Non-Award	2,281
<b>TOTAL</b>	<b>33,731</b>

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### 1. **Do younger international students need to be accompanied by their parents?**

Where students under the age of 18 are not being cared for in Australia by a parent or suitable nominated relative, registered providers ensure the arrangements made to protect the personal safety and social well-being of those students are appropriate. A parent, a nominated suitable relative or an education provider must be responsible for the welfare of younger international students while in Australia.

[[http://aei.dest.gov.au/AEI/ESOS/NationalCodeExplanatoryGuide/PartD/Standard\\_5.htm](http://aei.dest.gov.au/AEI/ESOS/NationalCodeExplanatoryGuide/PartD/Standard_5.htm)]

### 2. **What arrangements exist to ensure that education providers meet required standards?**

Every provider that seeks to recruit, enrol or teach overseas students must be registered with the Commonwealth Register of Institutions and Courses for Overseas Students (CRICOS).

CRICOS lists all registered providers that offer courses to people studying in Australia on student visas and lists the courses offered.

Australia provides the most rigorous protection for international students through the Education Services for Overseas Students Act 2000. This legislation requires institutions that provide education to international students to meet nationally consistent standards in education delivery, facilities and services. It ensures consistency with the standard of education delivered to Australian students.

Financial and tuition assurance for international students is also provided under the Act, so that if an institution is not able to meet its commitments, the student will receive alternative tuition or a refund. It ensures a nationally consistent approach to provider registration and enables the Australian Government to monitor education providers. Breaches of the Act are treated very seriously and the penalties can be significant.

### 3. **Are education agents able to provide reliable advice?**

State and federal governments have initiatives to improve and standardise the level of expertise amongst education agents.

The Education Agents Training Course (EATC) supports the important role that agents have in international education by making a contribution to their professional development. The EATC aims to

- standardise basic education agent training offered to agents representing Australia;
- expand the availability of training through online delivery; and
- provide interactive, skill-based training that allows participants to test their ability to perform their everyday work.

Education Adelaide provides special South Australian content for the training program.

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4. **What should be done if an education provider is not doing the right thing?**

To report complaints about unauthorised providers or misconduct, call the South Australian Office of the Training Advocate 1800 006 488 (free call).

5. **What information can be given to international students to assist them with accommodation, employment, health arrangements, places to eat, places of worship, entertainment, Australian laws and immigration?**

Education Adelaide has produced the *Adelaide International Students' Survival Guide*, which has information on all of these matters. To download a copy of the guide, go to <http://www.studyadelaide.com/Content.aspx?p=136> and scroll to 'Information on everything from accommodation and shopping, to entertainment and safety'.

The *Guide* also has lots of useful telephone numbers, website addresses and discount vouchers.

6. **For further information about studying in Adelaide, go to the Education Adelaide website <http://www.studyadelaide.com>.**